

# **Stellar Converter for GroupWise -**

# **Technician 4.0**

**Installation Guide** 

# Overview

**Stellar Converter for GroupWise** is a reliable software that enables you to convert GroupWise mailbox to PST file. It gives an option to either convert all the mailboxes on the server or only mailbox of a desired user. The converted PST file can be directly opened into MS Outlook. All the items of GroupWise, i.e., e-mails, contacts, sent items, appointment, task, reminders, sticky note, documents, groupwise address book etc are transported to MS Outlook in the form of resultant PST file.

GroupWise is a client- based mail-server application used for mailing and messaging that needs to be installed on the user's system before using **Stellar Converter for GroupWise**. For this GroupWise client should be connected to the GroupWise mail server.

Entire mailbox data is converted securely as the software also ensures quick and accurate conversion without any loss of data. You have to login using administrator to convert all the mailboxes into PST file.

Preview of converted items is shown in a tree like structure in the converter application. The tool performs the conversion process smoothly without user intervention.

#### Key Features

- New and enhanced GUI.
- Option to filter the mails to be converted.
- Option to save all the contacts in CSV format.
- Option to save in Existing PST and Outlook Profile.
- Batch Conversion option allows to covert multiple mailboxes to PST.
- Preview of the mail items is shown before conversion.
- Ensures accurate and reliable conversion.
- Converts e-mails, contacts, sent items, appointment, task, reminders, sticky note, documents, groupwise address book etc
- Multilingual client support.
- Option to save converted mailbox to Office 365.
- Option to save the converted file in PST, MSG, EML, RTF, PDF and HTML format.
- Option to Convert GroupWise mailbox data through Remote, Cache and Archive mode.

- Support for Groupwise Address book.
- Supports MS Outlook 2019/2016/2013/2010/2007/2003.
- Supports GroupWise GW-2018/GW-2014/GW-2012/8.0/7.0/6.5/6.0.

Note: Saving contacts in CSV and Batch Conversion module are disabled for demo version.

# **Installation Procedure**

Before installing the software, check that your system meets the minimum system requirements:

### **Minimum System Requirements**

- Processor: Pentium Class (1 GHz or faster)
- Operating System: Windows 10 / 8.1 / 8 / 7 / Vista / Windows Server 8 / Windows Server 3
- **Memory:** Minimum 4 GB (Recommended 8 GB)
- Hard Disk: 250 MB of Free Space
- **MS Outlook**: 2019 / 2016 / 2013 / 2010 / 2007 / 2003

To install the software, follow these steps.

- Double-click StellarConverterforGroupWise-Technician.exe executable file to start installation.
   Setup Stellar Converter for GroupWise-Technician dialog box is displayed.
- Click **Next**. *License Agreement* dialog box is displayed.
- Choose I accept the agreement option. Next button will be enabled. Click Next. Select
   Destination Location dialog box is displayed.
- Click **Browse** to select the destination path where the setup files will be stored. Click **Next**. *Select Start Menu Folder* dialog box is displayed.
- Click Browse to provide path for program's shortcuts. Click Next. Select Additional Tasks dialog box is displayed.
- Choose the check boxes as per your choice. Click **Next**. *Ready to Install* dialog box is displayed.
- Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The Installing window shows the installation process.
- After completing the process, Completing the Stellar Converter for GroupWise-Technician Setup Wizard window is displayed. Click Finish.

**Note:** Clear **Launch** Stellar Converter for GroupWise-Technician check box to stop automatic launch of software.

# Launching the Software

To launch Stellar Converter for GroupWise in Windows 10:

- Click Start icon -> All apps -> Stellar Converter for GroupWise-Technician -> Stellar Converter for GroupWise-Technician. Or,
- Double click Stellar Converter for GroupWise-Technician icon on the desktop. Or,
- Click Stellar Converter for GroupWise-Technician tile on the home screen.

To launch Stellar Converter for GroupWise in Windows 8.1 / 8:

- Click Stellar Converter for GroupWise-Technician tile on the home screen. Or,
- Double click Stellar Converter for GroupWise-Technician icon on the desktop.

To launch Stellar Converter for GroupWise in Windows 7 / Vista:

- Click Start -> Programs -> Stellar Converter for GroupWise-Technician -> Stellar Converter for GroupWise-Technician. Or,
- Double click Stellar Converter for GroupWise-Technician icon on the desktop. Or,
- Click Stellar Converter for GroupWise-Technician icon in Quick Launch.

# **User Interface**

**Stellar Converter for GroupWise** has a very easy to use Graphical User Interface, which resembles the GUI of MS Office 2016.

After launching the Software, you will see the main user interface as shown below:

File Home View Tools Connet Sare Domesion Home Batch File	Activation Help Buy Now		- & × * Style *
nome bakin rue	4 ! D Ø From	Connect to GroupWise Server to Convert Mailboxes           Select Convenion Type           Connect to BroupWise Server to Convert Mailboxes           Select Convenion Type           Convertion Type           GroupWise Server Montel           Order Mabox to PST           User ID:           Paseword:           Online Address:           x           Port:	Date

The user interface contains Ribbons and Buttons that allow you to access various features of the software with ease.

# Ribbons

## File Ribbon

### **Connect to Mailbox**

Use this option to connect to a GroupWise mailbox(s).

#### Save

Use this option to convert and save selected mailbox items.



### Exit

Use this option to close the application.

### **Home Ribbon**

#### **Connect to Mailbox**

Use this option to connect to a

GroupWise mailbox(s).



#### Save

Use this option to convert and save selected mailbox items.

### **Batch Conversion**

Use this option to switch to the batch module of the software.

# View Ribbon

# Switch Reading Pane

Use this option to switch between horizontal and vertical views of the reading pane.

File	н	ome	View	Tools	Activation	Help	Buy Now
Switch Reading	h	Log Report	t				

# Log Report

Use this option to view log report.

### **Tools Ribbon**

## **Update Wizard**

Use this option to check for both, major and minor updates to the software available online.

File	Home	View	Tools	Activation	Help	Buy Now
Update Wizard Tools						

# **Activation Ribbon**

### Activation

application.

Use this option to activate the

File	Home	View	Tools	Activation	Help	Buy Now
Ø						
Activation						
Activation						

### **Help Ribbon**

### **Help Topics**

Software is accompanied by a descriptive help document. Use this option to view the help manual for the software.

#### Knowledgebase

Frequently asked questions and other common queries are available as knowledgebase for your reference and to help you use the software to get the best outcome. Use this option to visit Knowledgebase articles of

### stellarinfo.com

#### Support

In case you don't find any related content in the help document or on the knowledgebase page that resolves your query, use this option view the <u>support page</u> of <u>stellarinfo.com</u> and contact the Stellar customer support.

#### About

Use this option to read information about the software.



# **Buy Now Ribbon**

### **Buy Online**

Use this option to buy Stellar

Converter for GroupWise.



### Style Menu Ribbon

### Style

Stellar Converter for GroupWise, offers the following themes: Office 2016 Colorful Theme, Office 2016 White Theme. Use this option to switch between various themes for the software, as per your choice.

#### ▲ Style \*

Office 2016 Colorful Theme
 Office 2016 White Theme

# **Buttons**

The user interface contains buttons and options that help you access various features of the software with ease.



Use this button to connect to GroupWise Mailbox Server.



Use this button to save the converted PST file, when on Conversion page. And when on Contacts page, use this button to save contacts in .csv format.



Use this button to close the application.



Use this button to switch to the batch module of the software.



Click this button to switch between horizontal and vertical views of the reading pane. When you click on a folder in left-pane, by default, the right pane shows the details in horizontal columns position. You can click Switch Reading Pane icon to change the position to vertical columns



Click this button to view/save the log report.



Click this button to search for both, major and minor updates for the software.



Click this button to activate the software after purchasing.



Use this button to view help manual of the software.



Click this button to visit Knowledgebase articles of <u>stellarinfo.com</u>.



Click this button to view the support page of stellarinfo.com.



Use this button to read information about the software.



Use this button to purchase the software.

# **Ordering the Software**

Click <u>https://www.stellarinfo.com/email-tools/groupwise-to-pst-converter.php</u> to know more about **Stellar Converter for GroupWise**.

To purchase the software online, please visit <u>https://www.stellarinfo.com/email-tools/groupwise-to-pst-converter.php</u>

# Activating the Software

The demo version is just for evaluation purposes and must be eventually activated to use the full functionality of the software. The software can be activated using the Activation Key that you receive via email after purchasing the software.

### To activate the software:

- 1. Run the demo version of **Stellar Converter for GroupWise** software.
- On the main user interface, click the Activation ribbon. The Activation dialog is displayed as shown below:

Activation		×
$\bigcirc$	Enter activation key to activate the product.	
(Q)		Activate
$\bigtriangledown$	The activation key will be in your Email.	Cancel
	I don't have an Activation Key.	Get it now

- 3. If you don't have the activation key, click the **Get it now** button in the dialog to go online and purchase the product.
- 4. Once the order is confirmed, an Activation Key will be sent to the email provided.
- 5. Type the **Activation Key** (received through email after purchasing the product) and click **Activate** button (Please ensure that you have an active Internet connection).



- 6. The software will automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be activated successfully.
- 7. The '*Activation completed successfully*' message is displayed after the process gets completed successfully. Click **OK**.

# **Updating the Software**

Stellar releases periodical software updates for **Stellar Converter for GroupWise** software. You can update the software to keep it up-to-date. These updates can add new functionality, feature, service, or any other information that can improve the software. Updates option of the application is capable of checking for the latest updates. This will check for both the latest minor and major versions available online. You can easily download the minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that the demo version of the software cannot be update

To update Stellar Converter for GroupWise:

- Click **Update** icon from **Tools** ribbon.
- The **Update** Wizard window will open. Click **Next**. The wizard will search for the latest updates, and if it finds any new updates, a window will pop up indicating its availability.
- Click **Next** and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

# Live Update may not happen due to the following reasons:

- Internet connection failure
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate the executable file

Note: If a major version is available, you need to purchase the software to upgrade it.

# **Stellar Support**

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products. You can either call us or go online to our support section at <u>https://www.stellarinfo.com/support/</u>

For price details and to place the order, click https://www.stellarinfo.com/email-tools/groupwise-to-pst-

### converter/buy-now.php

Chat Live with an Online technician at https://www.stellarinfo.com/

Search in our extensive Knowledge Base at https://www.stellarinfo.com/support/kb/

Submit enquiry at <a href="https://www.stellarinfo.com/support/enquiry.php">https://www.stellarinfo.com/support/enquiry.php</a>

E-mail to Stellar Support at <a href="mailto:support@stellarinfo.com">support@stellarinfo.com</a>.



# **Stellar Converter for GroupWise -**

# **Technician 4.0**

(Batch Conversion Module)

# Overview

The Batch Conversion Module of **Stellar Converter for GroupWise** is a complete solution to convert All GroupWise Mailbox to PST (Microsoft Outlook Personal Storage) files in a single operation.

It provides you options like 'Filter by Date', while converting GroupWise mailboxes to PST mailboxes. These options become handy while working with large mailboxes.

### **Key Features**

- New and enhanced GUI.
- Allows converting GroupWise mailboxes to MS Outlook (PST) mailboxes.
- Supports GroupWise GW-2018/GW-2014/GW-2012/8.0/7.0/6.5/6.0.
- Supports MS Outlook 2019/2016/2013/2010/2007/2003.
- Supports filtering of mails by date during conversion to PST.
- You can 'Convert Mailbox' or 'Convert and Filter by Date' single or multiple mailboxes in one operation.
- Detailed log report to capture all the activities performed using the software.
- Software is 'Read-Only' and doesn't make any changes to the original data.

# **User Interface**

Stellar Converter for GroupWise has a very easy to use Graphical User Interface, which resembles the

GUI of MS Office 2016.

After launching the software, Click **Batch Conversion** button from the **Home** ribbon.

The Main user interface of **Batch conversion** module appears as shown below:

nneet. Server fome	Only Connected malboxes will be converted to PST.	Select Conversion Option:
Email ID	Connection Status	⊙ Convert Malbox
		Anneet to GroupWise X GroupWise Server Information Proxy User Name: Password: Online Address: OK
ected Destination Path:		Browse
		Convert

The user interface contains Ribbons that allow you to access various features of the software with ease.

# Ribbons

### Home Ribbon



#### **Connect to Server**

Use this option to connect to GroupWise server.

# **View Ribbon**

Home	View	Activation	Help	Buy Now
Log Report View				

# Log Report

Software records all the events and activities performed by you in a detailed log file. Use this option to view the log report. It also gives you an option to save the log file to your computer.

### **Activation Ribbon**

Home	View	Activation	Help	Buy Now
Activate				
Activation				

#### Activation

You can convert the GroupWise mailbox to PST mailbox and view the converted mailbox using the trial version of the software. To save the converted mailbox, you need to purchase and activate it. Use this option to activate the software after the successful purchase.

### Help Ribbon

Hom	ne View	Activation	Help	Buy Now
? Help Topics	KB KnowledgeBa	ase Support Abo	out	
	Hel	p		

#### **Help Topics**

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### **Buy Now Ribbon**



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#### **Style Ribbon**



### Style

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### To activate the software:

- 1. Run the demo version of **Stellar Converter for GroupWise** software.
- 2. On the main user interface, click the **Activation** ribbon. The **Activation** dialog is displayed as shown below:

Activation		
$\bigcirc$	Enter activation key to activate the product.	
(Q)		Activate
$\bigcirc$	The activation key will be in your Email.	Cancel
	I don't have an Activation Key.	Get it now

- 3. If you don't have the activation key, click the **Get it now** button in the dialog to go online and purchase the product.
- 4. Once the order is confirmed, an Activation Key will be sent to the email provided.
- 5. Type the Activation Key (received through email after purchasing the product) and click Activate

button (Please ensure that you have an active Internet connection).

Activation		
$\bigcirc$	Enter activation key to activate the product.	
(Q)	2000-3000-3000-3000	Activate
$\bigcirc$	The activation key will be in your Email.	Cancel
	I don't have an Activation Key.	Get it now

- The software will automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be activated successfully.
- The 'Activation completed successfully' message is displayed after the process gets completed successfully. Click OK.

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Chat Live with an Online technician at http://www.stellarinfo.com/

Search in our extensive Knowledgebase at http://www.stellarinfo.com/support/kb

Submit enquiry at http://www.stellarinfo.com/support/enquiry.php

Send e-mail to Stellar Support at support@stellarinfo.com