



Stellar DBX to PST Converter - Technician 3.0

User Guide

Overview

Stellar DBX to PST Converter - Technician converts Microsoft Outlook Express (DBX) files to Microsoft Outlook (PST) file. The application scans and converts a single DBX or a complete mailbox with multiple DBX files. Additionally, this application can also add multiple identities. After scanning, the software shows the preview of mails.

What's new in this version?

- Support for MS Outlook 2016

Key Features of Stellar DBX to PST Converter - Technician are as follows:

- User friendly and secure software.
- Converts Microsoft Outlook Express (DBX) files to Microsoft Outlook (PST) file.
- Converted files in MSG, EML, RTF, HTML, PDF and Office 365 formats.
- Find feature to search for Microsoft Outlook Express (DBX) files.
- Provides preview of mails.
- Log Report.

Installation Procedure

Before installing the software, check that your system meets the following minimum system requirements:

Minimum System Requirements

Processor: Pentium Class

Operating System: Windows 10 / Windows 8.1 / Windows 8 / Windows 7 / Windows Vista.

Memory: Minimum 1 GB

Hard Disc: 100 MB free space

MS Outlook: 2016 / 2013 / 2010 / 2007

To install the software, follow these steps:

1. Double-click **StellarDBXtoPSTConverter-Technician.exe** executable file to start installation. **Setup - Stellar DBX to PST Converter - Technician** dialog box is displayed.
2. Click **Next. License Agreement** dialog box is displayed.
3. Choose **I accept the agreement** option. **Next** button will be enabled. Click **Next. Select Destination Location** dialog box is displayed.
4. Click **Browse** to select the destination path where the setup files will be stored. Click **Next. Select Start Menu Folder** dialog box is displayed.
5. Click **Browse** to provide path for program's shortcuts. Click **Next. Select Additional Tasks** dialog box is displayed.
6. Choose the check boxes as per your choice. Click **Next. Ready to Install** dialog box is displayed.
7. Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The installation window shows the progress.
8. After completing the process, **Completing the Stellar DBX to PST Converter - Technician Setup Wizard** window is displayed. Click **Finish**.
9. Clear **Launch Stellar DBX to PST Converter - Technician** check box to stop automatic launch of software.

Note: Clear **Launch Stellar DBX to PST Converter - Technician** check box before clicking **Finish** to prevent the software from launching.

Launching the software

To launch Stellar DBX to PST Converter - Technician in Windows 10:

- Click Start icon -> All apps -> **Stellar DBX to PST Converter - Technician** -> **Stellar DBX to PST Converter - Technician**

Or,

- Double click **Stellar DBX to PST Converter - Technician** icon on the desktop.

Or,

- Click **Stellar DBX to PST Converter - Technician** tile on the home screen.

To launch Stellar DBX to PST Converter - Technician in Windows 8.1 / 8:

- Click **Stellar DBX to PST Converter - Technician** tile on the home screen. On application main screen, select **Convert DBX to PST** icon.

Or,

- Double click **Stellar DBX to PST Converter - Technician** on desktop and then select **Convert DBX to PST** icon on the main screen of the application.

To launch Stellar DBX to PST Converter - Technician in Windows 7 / Vista / XP:

- Click **Start -> Programs -> Stellar DBX to PST Converter - Technician -> Convert DBX to PST**.

Or,

- Double click **Stellar DBX to PST Converter - Technician** on desktop and then select **Convert DBX to PST** icon on the main screen of the application.

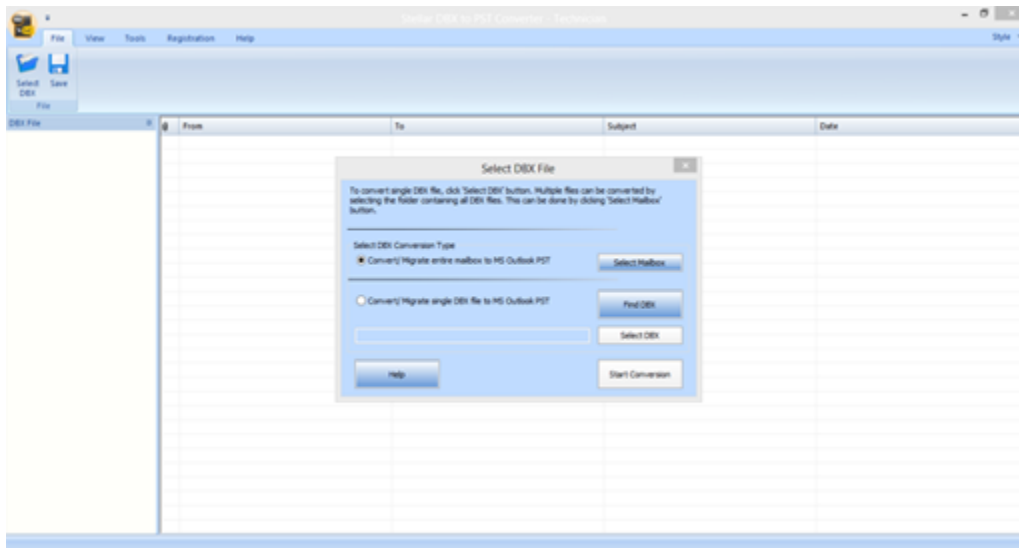
Or,

- Click on **Stellar DBX to PST Converter - Technician** in **Quick Launch**. On application main screen, select **Convert DBX to PST** icon.

User Interface

Stellar DBX to PST Converter - Technician software has a very easy to use Graphical User Interface. The user interface contains features required for conversion.

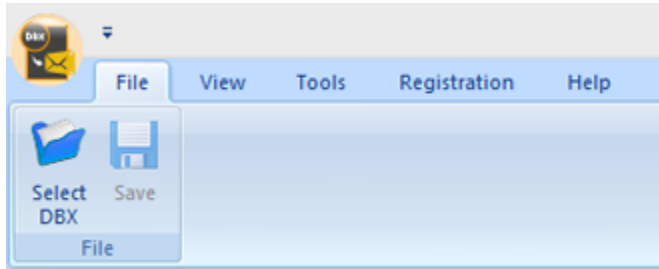
After launching the program, you will see the main user interface as shown below:



The user interface contains menus and buttons that lets you access various features of the software with ease.

Menus

File Menu



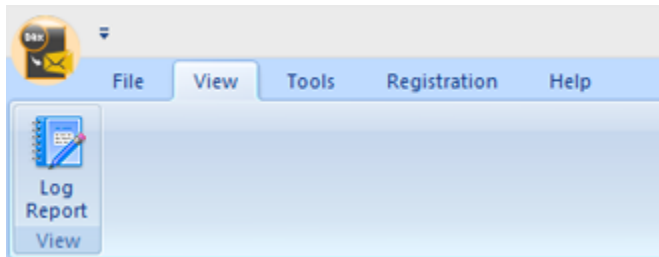
Select DBX

Use this option to select .DBX file, identity folder.

Save

Use this option to save converted mails after scanning.

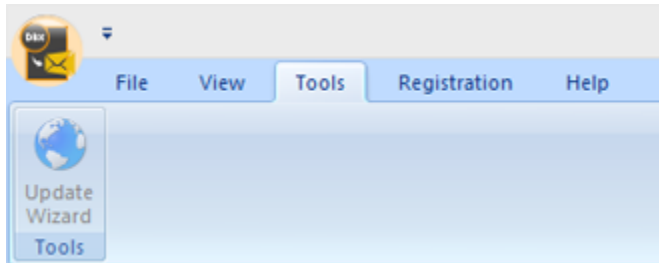
View Menu



Log Report

Use this option to view the log window.

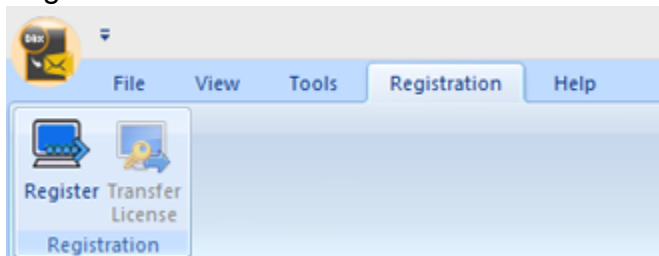
Tools Menu



Update Wizard

Use this option to update your copy of **Stellar DBX to PST Converter - Technician**.

Registration Menu



Register

Use this option to register your copy of the software.

Transfer License

Use this option to transfer the license of the registered software to another computer.

Help Menu



Help

Use this option to see user help guide.

Order

Use this option to [buy](#) **Stellar DBX to PST**

Converter - Technician.

Support

Use this option to view [support page](#) of [stellarinfo.com](#).

Knowledgebase

Use this option to view [knowledgebase](#) articles of [stellarinfo.com](#).

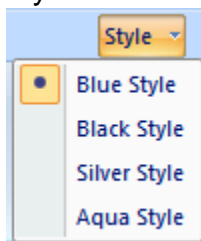
Enquiry

Use this option to [submit enquiry](#) to [stellarinfo.com](#).

About

Use this option to read information about the software.

Style Menu



Style

Use this option to switch between various themes for the software, as per your choice. **Stellar DBX to PST Converter - Technician** offers the following themes: **Blue Style**, **Black Style**, **Silver Style** and **Aqua Style**.

Buttons

The user interface of Stellar DBX to PST Converter - Technician has the following buttons:



Click this button to open Select DBX File dialog box.

Select DBX



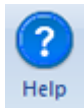
After scanning, click this button to go through the process of saving converted mails.

Save



Click this button to open Stellar Information Technology Private Limited's online support website.

Support



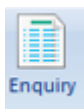
Click this button to access user guide if you face any issue while using the product.

Help



Click this button to view knowledgebase articles of stellarinfo.com

Knowledgebase



Click this button to submit an enquiry to stellarinfo.com

Enquiry



Click this button to view the log report, which contains the details of the conversion process.

Log Report



Click this button to register the software after purchasing.

Register



Click this button to check for both latest minor and major version available online.

Update Wizard



Click this button to go through the purchasing process.

Order



Click this button to know the version of the software, operating system it supports, service pack number of the operating system, etc.

About

Ordering the Software

To know more about Stellar DBX to PST Converter - Technician, click [here](#).

To purchase the software online, please visit <https://www.stellarinfo.com/email-repair/dbx-pst-converter/buy-now.php>

Select either of the methods given above to purchase the software.

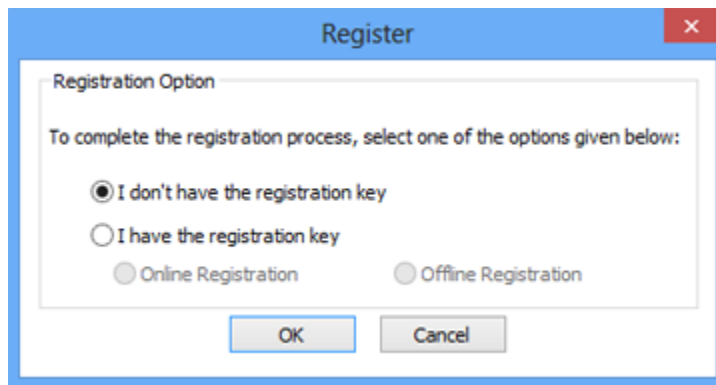
Once the order is confirmed, a serial number will be sent to you through e-mail, which would be required to activate the software.

Registering the Software

The demo version is just for evaluation purpose and must be eventually registered to use the full functionality of the software. The software can be registered using the Registration Key which you will receive via email after purchasing the software.

To register the software:

1. Run demo version of **Stellar DBX to PST Converter - Technician** software.
2. On **Registration** menu, click **Register** option. *Register* window is displayed as shown below.



3. Choose 'I don't have the registration key' (Use this option if you have not purchased the product) or select 'I have the registration key' (Use this option if you have already purchased the product).

To register the software, when you do not have a registration key, follow the steps given below:

1. In the *Register* window, select '**I don't have the registration key**' option. Click **OK**, to go online and purchase the product.
2. Once the order is confirmed, a Registration Key will be sent to the email provided at the time of purchase.
3. In the *Online Registration* window, type the **Registration Key** and click **Register** button (Please ensure that you have an active Internet connection).



4. ' *Activation Completed Successfully* ' message is displayed after the process is completed successfully. Click **OK**.

To register the software, when you have a key, follow the steps given below:

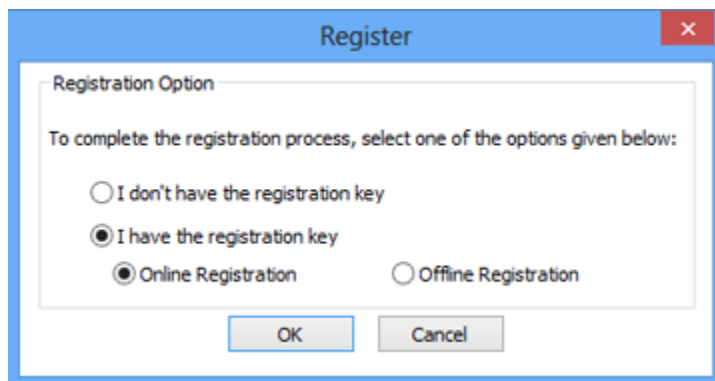
1. In the *Register* window, select '**I have the registration key**' option.
2. You can choose either 'Online Registration' (Use this option to register the software over Internet) or 'Offline Registration' (Use this option to register the software manually / through e-mail if for any reason, Internet connection is unavailable).

- **Online Registration**

Online Registration is possible only when an active Internet connection is available.

- **To register the software online:**

1. From the *Register* window, select **Online Registration**. Click **OK**.



2. An **Online Registration** dialog box will appear.
3. Type the **Registration Key** (received through email after purchasing the product) in the field of Registration Key. Click **Register**.



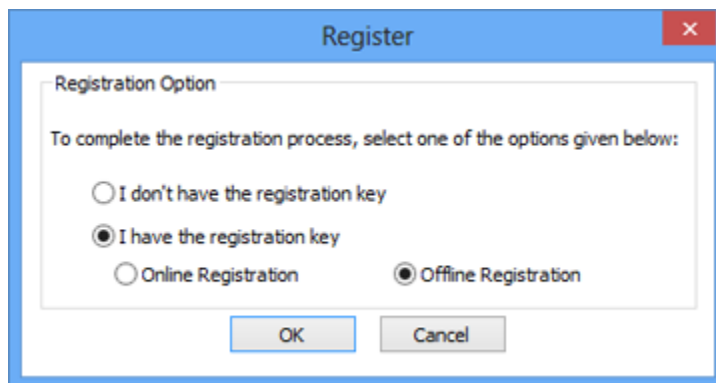
4. The software would automatically communicate with the license server to verify the entered key. If the key you entered is valid, software will be registered successfully.

- **Offline Registration**

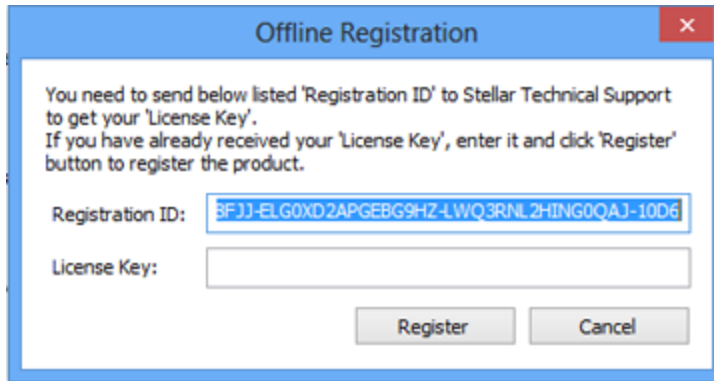
Offline Registration enables you to register the product when your computer does not have an Internet connection.

- **To register the software offline:**

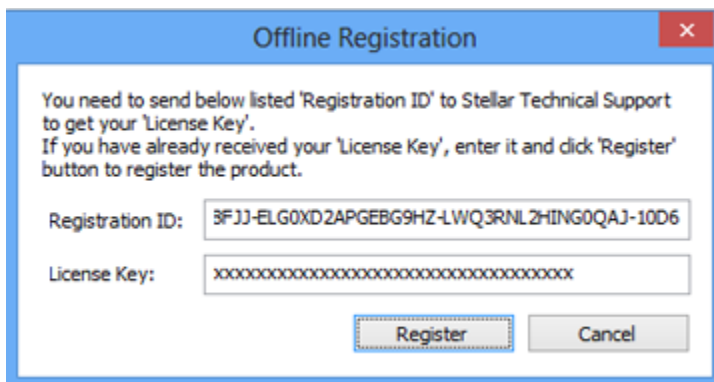
1. From the *Register* window, select **Offline Registration**. Click **OK**.



2. An **Offline Registration** dialog box will appear displaying **Registration ID** in its respective field.



3. To get your License Key, which is required to register the software manually, you need to mail the listed **Registration ID** to support@stellarinfo.com.
4. A License Key will be sent to your email address after verifying the Registration ID and purchase details by *Stellar Technical Support*.
5. After receiving the License Key, open **Stellar DBX to PST Converter - Technician**. In *Register* window, select '**I have the registration key**'.
6. Select **Offline Registration** and click **OK**.
7. Enter the **License Key** received through email in the field of License Key.



8. Click **Register** to activate the software. A confirmation message is displayed if a valid key is entered. Click **OK**.

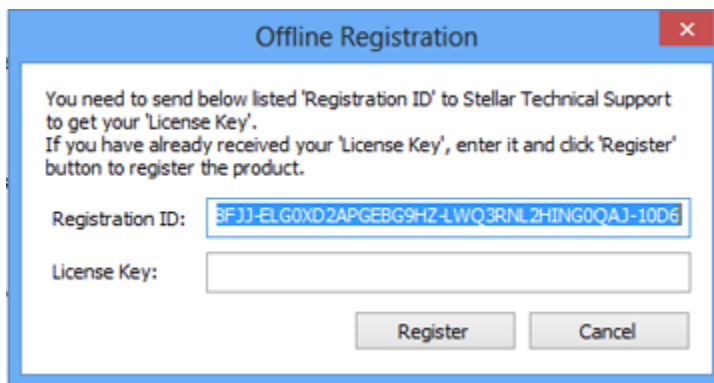
Transfer License

Stellar DBX to PST Converter - Technician allows you to transfer the license of the registered software to another computer on which you want to run the software with full functionality. This operation deactivates the product on your current computer so it can be reactivated on the new computer.

To transfer a software license from one computer to another, please follow the specific steps below:

On Target Computer:

1. Run demo version of the software.
2. In **Registration** Menu on Menu Bar, click **Register**. A new dialog appears.
3. From the *Register* window, select **Offline Registration**. Click **OK**.
4. An **Offline Registration** dialog box will appear displaying **Registration ID** in its respective field.



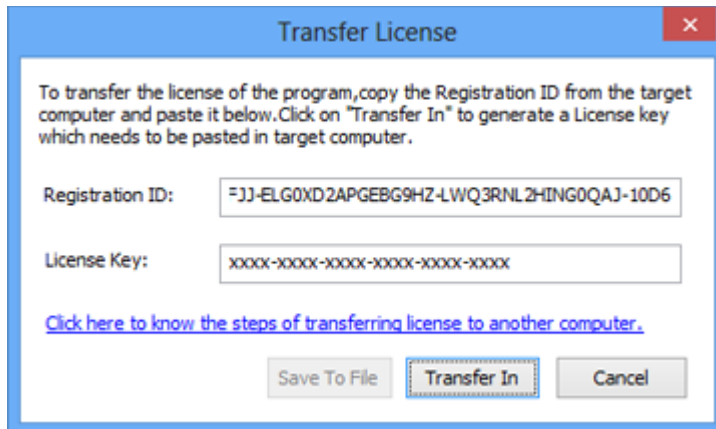
On Source Computer:

1. Run registered version of **Stellar DBX to PST Converter - Technician** software.
2. In **Registration** Menu on Menu Bar, click **Transfer License**.



3. Copy the **Registration ID** displayed on the Target Computer in the field of Registration ID on the Source Computer.

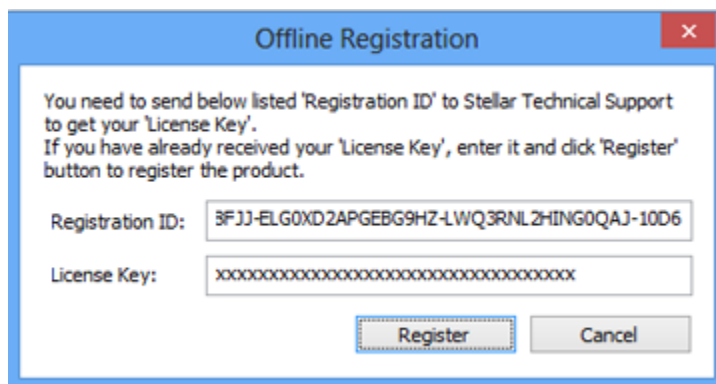
- To get your License Key, click **Transfer In** button on Source Computer. This will generate a License Key.
- You can also save the License Key generated on the source computer. Click **Save to File** button to save the Registration ID and the License Key. In **Browse for Folder** dialog box, select the location where you want to save the details. Click **OK**.
- '*License Key has been saved successfully*' message is displayed after the saving process is completed successfully. Click **OK**



This will deactivate the product on Source Computer and you will no longer be able to use the software anymore on this computer.

On Target Computer:

- Type the **License Key** which you have generated on the Source Computer in the provided field of License Key.



- Click **Register** to complete the activation process.
- '*Activation Completed Successfully*' message is displayed after the process is completed successfully. Click **OK**.

Updating the Software

There are periodical software updates for **Stellar DBX to PST Converter - Technician**. The software updates should be done to keep the software up-to-date. The updates can be a newly added functionality, a new feature, a new service or any other information that can be important for improvement. Update option in the application is capable of checking for the latest updates. This will check for both latest minor and major version available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version can not be updated.

To update the application, follow the steps given below:

1. Click on **Update Wizard** button from the **Tools** menu bar. **Update Wizard** is displayed.
2. Click **Next**. A busy timer shows that updates are being searched. If it finds any new version, a message indicates the availability.
3. If a message is displayed that no updates are available, click **Cancel** to close the wizard.
4. Click **Next**. The software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.

Stellar Support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products.

You can either call us or go online to our support section at <http://stellarinfo.com/support/>

For price details and to place the order, click <https://www.stellarinfo.com/email-repair/dbx-pst-converter/buy-now.php>

Chat Live with an **Online** technician at <http://www.stellarinfo.com/>

Search in our extensive **Knowledgebase** at <http://www.stellarinfo.com/support/kb>

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>

Send e-mail to **Stellar Support** at support@stellarinfo.com

Support Helpline	
Monday to Friday [24 Hours a day]	
USA (Toll free Pre Sales Queries)	+1-877-778-6087
USA (Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Australia & Asia Pacific	+61-280-149-899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-124-432-6777
Email Orders	orders@stellarinfo.com

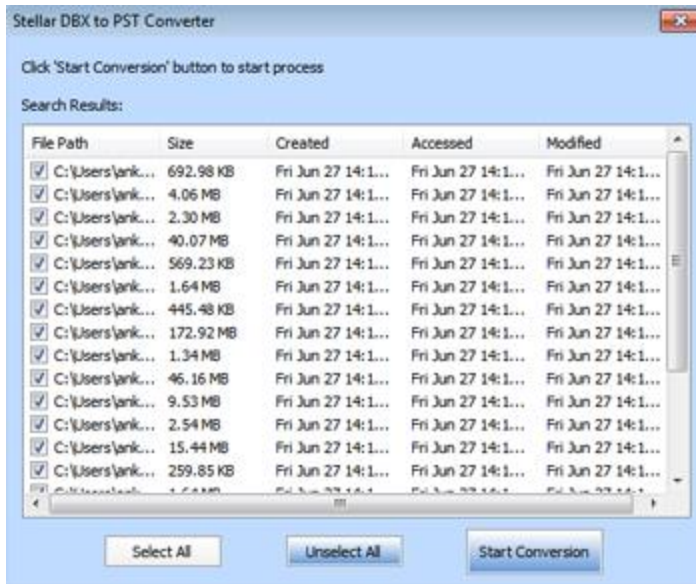
Convert Entire Mailbox to PST File

To convert an entire mailbox to PST file, follow the steps given below:

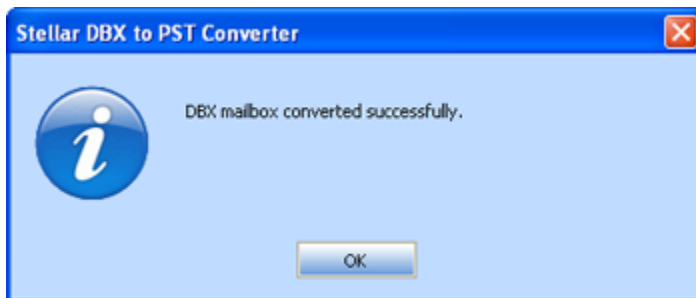
1. Choose **Convert / Migrate entire mailbox to MS Outlook PST** in **Select DBX File** dialog box as shown below:



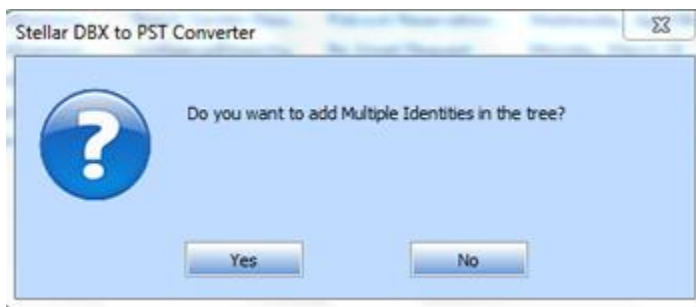
2. **Select DBX File** dialog box is opened when you
 - i. Launch the application.
 - ii. Choose **Open DBX File** option from the **File** menu.
 - iii. Click **Open DBX File** button on the toolbar.
3. Click on **Select Identity Folder** button from the **Select DBX File** dialog box and locate identity folder in **Browse** dialog box. The software will display the list of DBX files found in the identity folder as shown below:



4. Click **Start Conversion** button to start the scanning process.
5. **Stellar DBX to PST Converter** dialog opens. Click **Ok**.



6. Click **Yes** to continue.



Note: The default location of Identity Folder on Windows XP system is -> C:\Documents and Settings\Administrator\Local Settings\Application Data\Identities\Microsoft.....

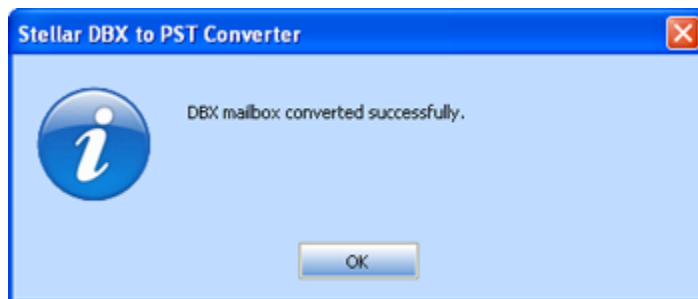
Convert Single DBX file to PST file

To convert a single DBX file to a PST file, follow the steps given below:

1. Choose **Convert / Migrate single DBX file to MS Outlook PST** in **Select DBX File** dialog box as shown below:



2. **Select DBX File** dialog box is opened when you
 - i. Launch the application.
 - ii. Choose **Open DBX File** option from the **File** menu.
 - iii. Click **Open DBX File** button on the toolbar.
3. Click **Select DBX** button and locate DBX file in Open dialog box. After selection, **Start Conversion** button is enabled.
4. Click **Start Conversion** button to start the scanning process.
5. **Stellar DBX to PST Converter** dialog opens. Click **Ok**.



6. Click **Yes** to continue.

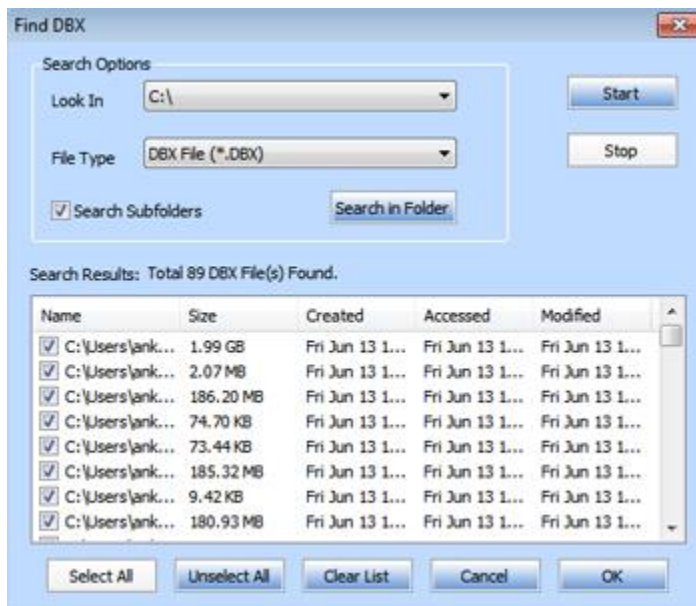


Find DBX Files

To search for DBX files on your computer, you can use the **Find DBX** button.

To search for DBX files on your computer, follow the steps given below:

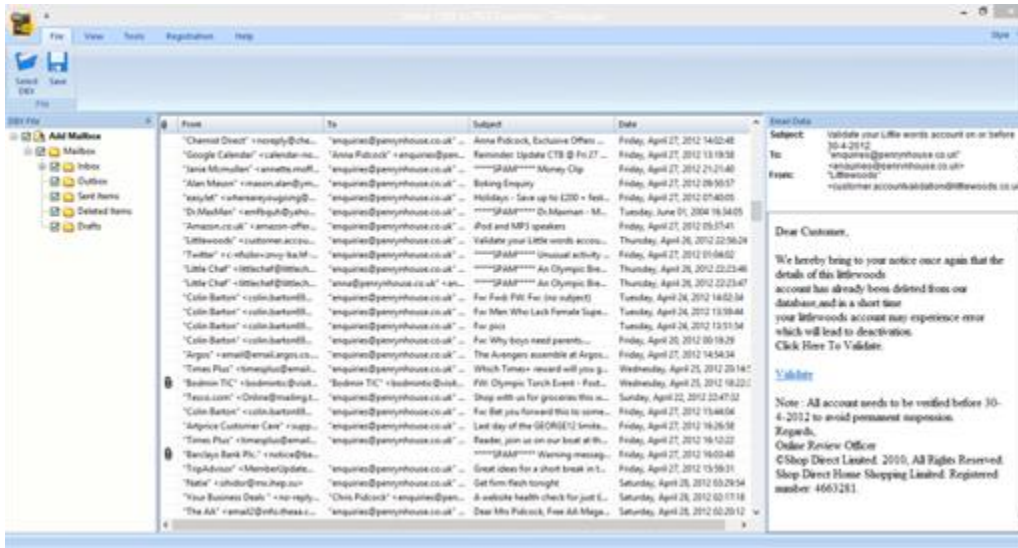
1. Click **Find DBX** button in **Select DBX File** dialog box. The **Find DBX** dialog box opens as shown below:



2. Select drive to be searched for DBX files in Look in drop down box and click **Start** button. The application starts searching for DBX files and displays list of files found after finishing the search.
3. Select the desired DBX file and click **OK**.
4. Click **Start Conversion** button in **Select DBX File** dialog box to start conversion process.

Preview Mails

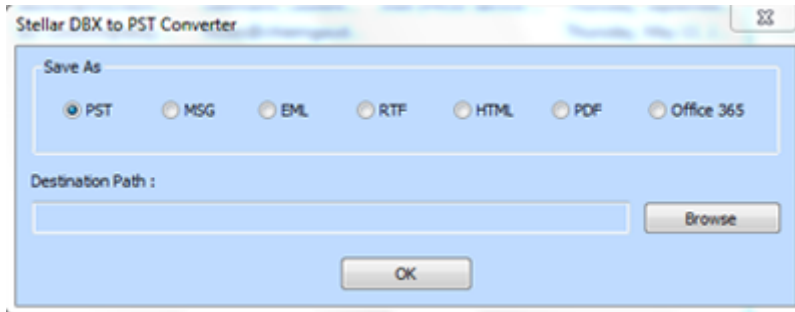
After scanning is completed successfully, the application displays either the single or multiple mailbox folders. It also displays multiple identities in left pane of the user interface. Click on any folder to see its mails in upper right pane. To see content of desired mail, click on it in upper right pane. The content is displayed in lower right pane as shown below.



Save Converted File

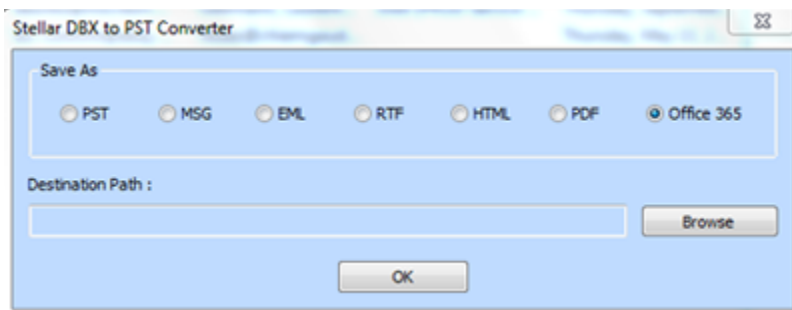
To save converted mails:

1. Click on **Save** button from the tool bar or select **Save** option from **File** menu. Select **PST / MSG / EML / RTF / HTML** or **PDF** radio option and click **OK**.
2. Click **Browse** to go to the folder where you want to save the converted mails and click **OK**.

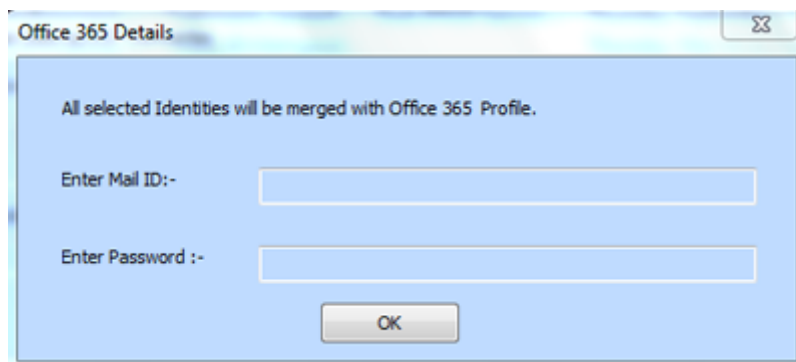


To save converted mails to Office 365 format:

1. Click **Save** button on the tool bar or select **Save** option in the **File** menu. Select **Office 365** radio button and click **OK**.



2. **Office 365 Details** dialog box opens. Login by entering the **E-Mail ID** and **Password** and click **OK**.



Note:

- You need to have a Microsoft Office 365 user account for exporting data to office 365 format.
- To save mailbox data in office 365 format you need to install office 2013 or office 2010 with service pack2.
- For Domain systems, you cannot export offline data to office 365.
- Online mailbox data cannot be exported to office 365. You can only export your offline mailbox data to office 365.

In demo version of the software, you can only view and save the subject and body of the mails but cannot open any of the mail's attachments. All other fields have DEMO written in it.

Import PST File in MS Outlook

To import PST file in Microsoft Outlook 2016 / 2013:

- Open Microsoft Outlook. From **File Menu**, select **Open & Export**.
- Select **Import / Export** option from the right pane.
- From **Import and Export Wizard window**, select **Import from another program or file**, click **Next**.
- In **Import a File** dialog box, select **Outlook Data File (.pst)**, click **Next**.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File dialog box**, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

To import PST file in Microsoft Outlook 2010:

- Open **Microsoft Outlook**. From **File Menu**, select **Open -> Import**.
- From **Import and Export Wizard window**, select **Import from another program or file**, click **Next**.
- In **Import a File dialog box**, select **Outlook Data File (.pst)**, click **Next**.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File dialog box**, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

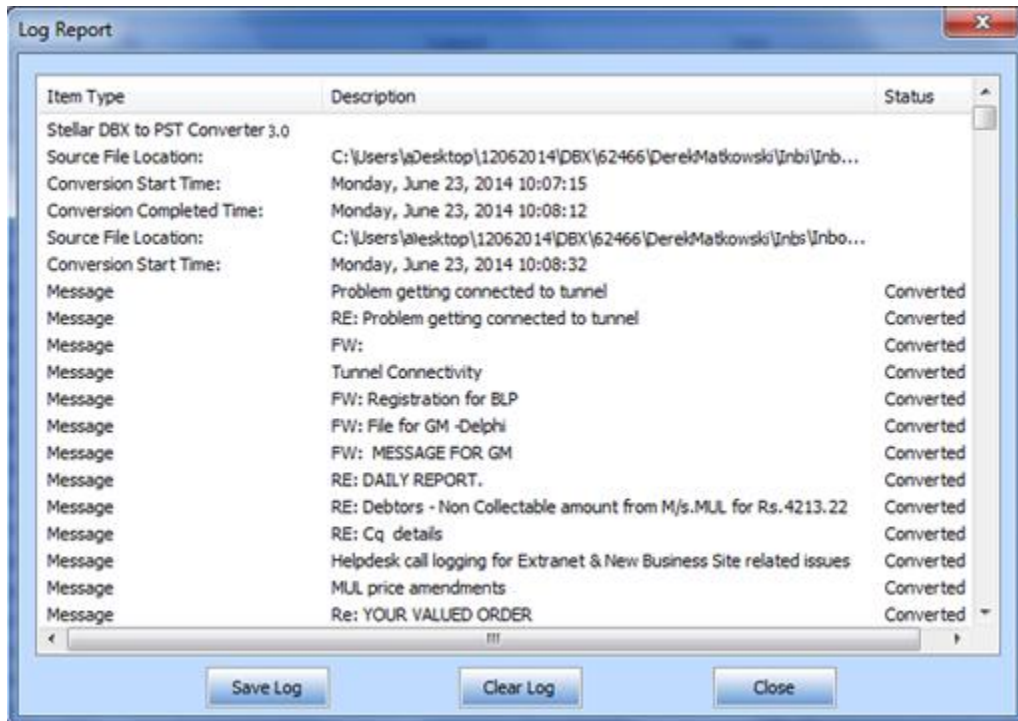
To import PST file in Microsoft Outlook 2007:

- Open Microsoft Outlook. From **File menu**, select **Import and Export**.
- From **Import and Export Wizard window**, select **Import from another program or file**, click **Next**.
- In **Import a File dialog box**, select **Personal Folder File (PST)**, click **Next**.

- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Personal Folders dialog box**, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

Save Log Report

Log Report window displays the log from the beginning of the process to its end along with other information like name of file etc. during running of the process. With Stellar DBX to PST Converter - Technician, you can save the Log Report to analyze the process at a later stage.



To save the log details:

1. Click on **View** menu. Select **Log Report** option.
2. From **Log Report** dialog box, click on **Save Log** option.
3. Browse for location in **Save As** dialog box to save the log report at a desired location. Click **OK**.

To clear the log details:

1. Click on **View** menu. Select **Log Report** option.
2. From **Log Report** dialog box, click on **Clear Log** option.

FAQs

1. What does the demo version of the software do?

In demo version of the software, you can only view and save the subject and body of the mails but cannot open any of the mail's attachments. All other fields have DEMO written in it. To view / save all data and open attachments, you need to purchase and register the software.

2. Can I convert a single mail into PST file?

No.

3. Can Stellar DBX to PST Converter - Technician search for a DBX file location of which is unknown to me?

Yes, you can search for DBX file using Find option present in Select DBX File dialog box. for full detail, please refer to Find DBX Files topic of this help.

4. Can I convert multiple DBX files simultaneously?

Yes. But multiple DBX files should be in a single identity folder. Then you can select this identity folder for conversion.

5. Can I convert multiple Identity Folders simultaneously?

Yes you can convert multiple Identity Folders simultaneously using **Stellar DBX to PST Converter - Technician**.

6. What is the default location of DBX file on my Windows XP system?

The default location of DBX file on Windows XP system is -> **C:\Documents and Settings\Administrator\Local Settings\Application Data\Identities\....**

Legal Notices

Copyright

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Stellar Data Recovery is a global leader in providing data recovery, data migration and data erasure solutions for the past two decades. **Stellar Data Recovery** is a customer centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost effective solutions available for large corporates, SMEs & Home Users. **Stellar Data Recovery** is headquartered in New Delhi, India and has a strong presence across USA, Europe & Asia.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

Data Erasure

Stellar Data Erasure software under the brand **BitRaser** help businesses & consumers permanently erase confidential data beyond the scope of data recovery. You can perform high speed bulk data

erasure & generate erasure certificates for audit trail purpose. **BitRaser** supports 24 International data erasure standards. [More Info >>](#)

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